

The Video Relay Service has been wonderful for my family who are mostly ASL users and it helps facilitate phone calls much faster since some of us are not excellent English writers/typers and feel much comfortable signing their words to an operator. Even for people like myself, the phone calls are much smoother without the technical aspects of it as you would get with a text call....the GA (Go ahead) or SK (Stop Keying).....please keep the video relay service in place for the next century!!! If hearing people can keep their voice phones, then the deaf and hard of hearing communities should be allowed to keep their video phones too!!! Many thanks!